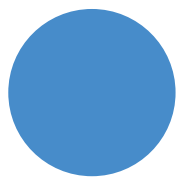


Congratulations you're a winner!



This form is required by all players claiming a prize that cannot be paid in-store. Prizes can only be claimed within the State or Territory in which the entry was originally purchased.

Prizes up to \$500.00 may be claimed in-store. Some SA Lotteries Outlets also have an option to pay prizes up to \$5,000.00 in-store.

To claim your lottery, Keno or Instant Scratch-Its prize, complete the following steps:

1. Complete the Prize Claim Form.

- ☐ **Section 1:** Fill in your personal details.
- ☐ **Section 2:** Fill in your bank details and sign the Claimant Declaration.
- ☐ **Section 3:** Provide details of lottery, Keno or Instant Scratch-Its ticket/s.
- ☐ Take a photocopy of the Prize Claim Form for your records.

2. Sign ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.

- ☐ Write your name, address and signature on the back of the ORIGINAL winning lottery, Keno or Instant Scratch-Its ticket/s.
- ☐ Take a photocopy of your winning ticket/s for your own records.

3. Submit Prize Claim Form in person or by post.

- ☐ **In person** - Level 9, 99 Gawler Place, Adelaide SA 5000
- ☐ **By post** - We recommend using **Registered Post for added security**. Mail Prize Claim Form and original winning ticket/s to:

Administration
Locked Bag 4,
Adelaide SA 5001

When can I claim my prize?

Claiming major lottery prizes
(Division 1, Keno Spot 9 or 10,
Lucky Lotteries Jackpot Prize
or Lucky Lotteries 1st Prize)

Major lottery prizes are available for payment from the first business day two weeks following the draw.

Claiming other division lottery prizes

Lower divisional prizes are available for payment from the first business day following the draw.

Claiming prizes after more than 12 months

Your entitlement to claim a prize for draw games ends 12 months after the lottery or Keno draw, or for Instant Scratch-Its 12 months after the game closure. This timeframe is prescribed at law in South Australia.

If you are making a claim on a ticket older than 12 months, please note that a non-refundable administration fee of \$22 per ticket is required to accompany this claim.

For more information or enquiries please contact us

Address	Level 9, 99 Gawler Place, Adelaide SA 5000
Office Opening Hours	8:30am - 4:30pm, Monday to Friday
Phone	131 868 during business hours 8am - 5pm (AEST), Monday to Sunday
Email	customersupport@thelott.com

This Prize Claim Form is provided by Tatts Lotteries SA Pty Ltd ABN 41 146 245 007, the Master Agent of the Lotteries Commission of South Australia. It is current at the date listed below and is subject to the Lotteries (General) Rules and game specific rules available at thelott.com.

June 2025

Prize Claim Form

Congrats on
your win!
Here's how to
claim your prize.



Gamble Responsibly 1800 858 858

SA Lotteries

Important notice

For all enquiries please phone
our Contact Centre on 131 868

SA Lotteries

We collect your personal information in this form when you claim a prize from us. Please read our full Collection Notice and our Privacy Policy at www.thelott.com/about/privacy

1. Claimant Details (Please print clearly and complete Customer 2 details only for joint memberships)

11

[illegible]

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early)

Please provide your Australian bank details for direct deposit of your prize payment:

Account Holder Name _____

• To the best of my knowledge and belief all of the _____ I understand that:

- it is an offence to alter or forge a lottery, keno or Instant Scratch-Its ticket or obtain a benefit as a result of a dishonest act; and

Customer 2 signature only for joint memberships

In accordance with the State Lotteries Act 1986, any prizes not claimed within 12 months of the lottery or Keno draw, or 12 months after the game closure for Instant Scratch-Its, are forfeited to the SA Lotteries Commission and transferred to the Unclaimed Prizes Reserve. The Commission may, but is not obliged to, make an ex gratia payment for claims on tickets where the 12 month claim period has expired or for claims on unregistered lost or damaged tickets. If you are making a claim on an out of date ticket please note that a non-refundable administration fee of \$22 per ticket is required to accompany this claim. Tatts Lotteries SA Pty Ltd will accept payment by debit or credit card in person at: Level 9, 99 Gawler Place, Adelaide SA 5000. Alternatively, please post this form to Administration, Locked Bag 4, Adelaide SA 5001, to arrange payment of the non-refundable administration fee. If you are making a claim on an unregistered lost or damaged ticket please only use the Lost / Damaged Ticket Search Form available on thelott.com. The claimant will indemnify Tatts Lotteries SA Pty Ltd against any subsequent claims or payments on the ticket to which the claim applies. Any prizes already paid will not be considered.

 $y)$

Keno or Instant Scratch-Its ticket/s as listed below in an envelope. It is important you include your processing may take up to 10 working days from when we receive this form. Mail to **ADMINISTRATION, Locked Bag**

Total \$

Instant Scratch-Its KCT - Keno Coin Toss S66 - Super 66
Set for Life K - Keno MWXL - Monday & Wednesday X Lotto

Office use only